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March 21, 2020

Dear Countryside Resident/Business Owner:

Governor J.B. Pritzker announced a state-wide stay at home order, beginning today at 5 p.m. through April 7, 2020. This measure is being implemented to help limit further spread of the COVID-19 coronavirus. Read the [order](#) along with [frequently asked questions provided by the Governor](#).

To protect the health of our community, the City of Countryside is implementing recommendations provided by the U.S. Centers for Disease Control and Prevention, the Illinois Department of Public Health and the Cook County Department of Public Health. The City will continue to adapt its operations to protect the safety of our residents and employees while doing our best to limit impacts on services. All non-essential City services have been temporarily suspended through April 7, 2020, consistent with the Governor's order.

In the meantime, residents and businesses have the following options available to avoid direct interaction:

Permits

- Apply online by going to the City's website and clicking on the DEPARTMENTS tab; then click on Community Development. Select ONLINE BUILDING PERMITS from the menu on the left or following this link <https://www.countryside-il.org/departments/community-development/online-building-permits/> payments can also be made through this menu.
- Approved permits will be emailed or mailed.
- Inspections will be limited to Mondays and Wednesdays only. Call 708-485-2374 to request an appointment. Messages are retrieved daily.

Restaurant Taxes

- Businesses are asked to file their tax returns on time by mail or in the night deposit box located in the front entrance vestibule of the Municipal Complex.
- **The City will suspend penalties for late payment through June 30, 2020.**

Water Bills

- Pay bills online by going to the City's website www.countryside-il.org and clicking on the first quick link "PAY YOUR WATER BILL" or by following the link below [https://www.invoicecloud.com/portal/\(S\(32nfrzvfhwf5oug0qefpggy4\)\)/2/Site2.aspx?G=bf7d6e9e-98ff-4af6-a3b2-fe842c39b472](https://www.invoicecloud.com/portal/(S(32nfrzvfhwf5oug0qefpggy4))/2/Site2.aspx?G=bf7d6e9e-98ff-4af6-a3b2-fe842c39b472)
- Drop off your payment in the night deposit box located in the front entrance vestibule of the Municipal Complex.
- **The City will suspend penalties for both residential and commercial accounts through June 30, 2020. In addition, water shut-off procedures will be suspended.**

Thank you for your patience and cooperation. Please remember to call and check on your elderly neighbors during this difficult time.

Sincerely,

Sean R. McDermott

Mayor